



Skills

🎯 IT Leader, expert in large-scale IT transformations, strategic delivery, and enterprise governance.

Bilingual in French and English, I bring 28 years of experience in IT, including:

- 20+ years in managing complex IT projects (infrastructure, cybersecurity, cloud migrations, automation)
- 8+ years in leading strategic programs across international, high-stakes environments
- Proven experience working directly with CEOs and executive boards, driving impactful transformation initiatives

💡 My approach combines strategic vision, structured governance, and human-centered leadership, always aligned with the company's DNA.

🔑 Core Skills:

- Inspiring leadership, emotional intelligence, stakeholder alignment
- Strategic IT roadmaps, governance models, Business-IT alignment
- Project & Program Portfolio Management (PMO, PgMO, M365, Cloud)
- Infrastructure management, cybersecurity, automation (Power Automate enthusiast)
- Change management and organizational transformation
- High resilience under pressure, adaptability, and crisis management

🕒 I also founded and led an IT project management consulting firm for 5 years in Luxembourg. This activity is now on hold, as I've relocated to Switzerland, where I am fully focused on the next step in my career.

🎯 I am currently seeking an IT Manager or IT Program Director role.

Languages

French	C2 / Native language
English	C1 / Professional

Certifications & Training

C - PRINCE2® Practitioner, 2019
C - Leading with Emotional Intelligence, 2019
C - Professional Scrum Master (PSM1), 2016
C - Leadership Foundations, 2020
C - Project Management International, 2019
C - ITIL® Foundation v3.1, 2016
C - ITIL® Foundation v4, 2025
T - Prosci Change Management, 2016
T - Microsoft Power Platform (PL-900), 2023
T - Microsoft 365 (MS-900), 2023
T - PMI-MoP® – Management of Portfolio, 2023
T - PMI-PgMP® – Program Mgmt Professional, 2020
T - ITIL® 4 Leader: Digital & IT Strategy, 2025
T - ITIL® 4 Strategist: Direct, Plan & Improve, 2025
T - IC Agile: Business Agility Foundations, 2025
T - PMI-ACP®, Agile Certified Practitioner, 2025
T - COBIT® 2019 Foundation, 2025

Contact details

Belgian, 50 y. old, divorced, work permit B
sebastien@sb-itm.ch
www.sb-itm.ch
1182 Gilly, Vaud, Switzerland

Main Programs Managed

- M365 Program @Spuerkeess | 15 projects
- Digital Workplace Program @Baloise | 11 projects
- ISO 27001 @Arendt & Medernach | 10 projects
- Cyber-Security Program @Fédération des Hôpitaux Vaudois Informatique | 3 projects



Main Projects Managed

- Mail Migration from Exchange onPrem to Exchange Online
- Infra migration from onPrem to Private Cloud (LU Data Centers)
- Workspace One implementation
- M365 Implementation (Exchange, Teams, OneDrive, SharePoint)
- Power BI and Power Automate implementations
- Subsidiaries relocation or implementation projects (Kuala Lumpur, Hong-Kong, Singapore, Dublin, Milano, Monaco, Paris, Toronto, Amsterdam, Esch-Belval, Luxembourg),
- Citrix Netscaler, Citrix XenApp, Citrix XenDesktop implementations
- HP 3PAR, Aruba, Sophos, VMWare Horizon, Nimble, Nutanix implementations
- ServiceNow ITSM modules implementation projects

Other Main Activities

- Managing Director @Phase One | Company owner from 2019 and 2024
- Interim Head of IT Infrastructure & Operations @Advanzia Bank | 2020

References

Senior IT Consultant | Freelance

June 2025 to date

SB-ITM

Gilly, Vaud, Suisse

With nearly 30 years of experience in IT and more than 20 in IT Management, I launched my sole proprietorship (freelance) in order to be able to meet the specific needs of companies requiring one-off or long-term support.

I support CIOs, PMOs, and business units on the following topics :

- **Management of complex IT projects and programs**
 - IT program management, strategic project management, recovery of struggling projects
- **Digital Transformation & Cloud**
 - Migration to the Cloud (Azure/M365), IT infrastructure transformation, change management
- **Governance & Cybersecurity**
 - Implementation of IT governance, compliance support, external PMO/methodology advisor
- **Short-term assignments or targeted interventions**
 - Flash project portfolio audits, IT governance maturity assessments, coaching of internal project managers, automation of business processes in M365 environments (MS Power Automate, MS Forms, MS Power BI, MS SharePoint, etc.)

Professional Break

April 2025 à May 2025

Certifications: ITIL 4 Foundations

Training courses completed (but not yet certified): ITIL 4 Digital & Strategy (DITS), ITIL 4 Direct, Plan & Improve (DPI), Business Agility Foundations (IC Agile), Agile Certified Practitioner (PMI-ACP), COBIT 2019 Foundation.

IT Program Manager

Aug. 2024 – Mar. 2025

Sword Technologies

Eysins, Vaud, Switzerland

Activities: Program Planning, Stakeholder Management, Risk Management, Team Leadership, Change Management, Monitoring and Reporting, Problem Solving, Cost Management, Continuous Improvement.

Program: Cyber Security program for a Swiss hospital group : 3 projects, 25 team members.

Main Projects: The details of these projects are confidential.



Managing Director

Nov. 2019 – Aug. 2024

Phase One

Luxembourg, GDL

Activities: Setting Strategic Direction, Leadership and People Management, Financial Management, Business Development and Growth, Stakeholder Relations, Risk Management, Performance Monitoring and Evaluation, Crisis Management, Legal and Compliance, Culture and Values.

Since my move to Switzerland, I have left my position as Managing Director but have kept my position as Chairman of the Board of Directors. My term of office will end at the end of 2027.

IT Program Manager

Jul. 2021 – Jun. 2024

Spuerkeess (Bank)

Luxembourg, GDL

Activities: Program Planning, Stakeholder Management, Risk Management, Team Leadership, Change Management, Monitoring and Reporting, Problem Solving, Cost Management, Continuous Improvement.

Program: M365 : 15 projects, 10 project managers, 80 team members.

Main Projects: Regulatory Compliance, Cloud Security, Mail migration, Cloud Storage Strategy, SharePoint Online, Change Management, MFT implementation, DLP implementation, Establishment of a Skills Center, Infrastructures implementations.

IT Program Manager

Aug. 2020 – Jul. 2021

Baloise Assurances

Bertrange, GDL

Activities: Program Planning, Stakeholder Management, Resource Allocation, Risk Management, Team Leadership, Change Management, Monitoring and Reporting, Problem Solving, Continuous Improvement.

Program: Digital Workplace : 11 projects, 7 project managers, 45 team members.

Main Projects: Regulatory Compliance, Exchange, Teams, SharePoint, Power Automate, Power BI, Secure Exchange Platform, ELK, new Backup Solution Platform, OpenShift, new Citrix farm, FW replacement, SIP Trunk implementation.

Interim Head of IT Infra & Operations

Jan. 2020 – Jul. 2020

Avanzia Bank

Munsbach, GDL

Activities: Team Management, Project Management, Change Management, Stakeholder Management, Cost Management, Infrastructure Management, Security and Compliance, Vendor Management, Budgeting and Cost Control, Technology Evaluation and Adoption, Continuous Improvement.

Teams Managed: Infra, Service Desk, Data Warehouse, Operations (25 people)

IT Project Manager

Mar. 2018 – Nov. 2019

System Solutions

Capellen, GDL

Activities: Project Management, Cost Management, Vendor Management, Stakeholder Management, Process Management.

Main Projects: Infra implementation projects (onPrem, Cloud, hybrid, SaaS, PaaS, BaaS, IaaS), HP 3PAR, Aruba, Sophos, VMware Horizon, Citrix Netscaler, Citrix XenApp, Citrix XenDesktop, Nimble, Nutanix, M365 implementation (Exchange, Power BI, SharePoint, Teams, Skype Ent., ...), Workspace One implementation.

IT Program & Process Manager

Sep. 2016 – Mar. 2018

Arendt & Medernarch

Luxembourg, GDL

Activities: Program Planning, Scope Definition, Gap Analysis, Policy and Procedure Development, Training and Awareness, Implementation of Controls, Stakeholder Management, Resource Allocation, Risk Management, Team Leadership, Change Management, Monitoring and Reporting, Problem Solving, Continuous Improvement, ITIL Processes implementation (Incident, Problem, Change, CMDB, Knowledge Base).

Program: ISO 27001 : 10 projects, 7 project managers, 45 team members.



Main Projects: Policy and Procedure Development, Training and Awareness, Implementation of Controls, Documentations, Certification Audit, Infra Projects.

IT Project Manager

Arcelor Mittal Corporate

Apr. 2016 – Sep. 2016

Luxembourg, GDL

Activities: Project Management, Cost Management, Vendor Management, Stakeholder Management, Process Management.

Main Projects: Infra implementation projects (VMware ESX, VMware Horizon, Cisco FW, Hyper-V)

IT Project Manager

Devoteam

Oct. 2015 – Mar. 2016

Windhof, GDL

Activities: Project Management, Cost Management, Stakeholder Management, Gap Analysis.

Main Projects: ServiceNow ITSM modules implementation projects for several customers (Incident, Demand, Change, Problem, CMDB, Knowledge Base).

IT Project Manager

Dexia-BIL (Bank)

Aug. 2002 – Jun. 2012

Luxembourg, GDL

Activities: Infra Project Management (implementation, upgrades and migrations), Subsidiaries relocations or implementations,

Main Projects: Infra projects (implementation, upgrades and migrations), Subsidiaries relocations or implementations projects (Kuala Lumpur, Hong-Kong, Singapore, Dublin, Milano, Monaco, Paris, Toronto, Amsterdam, Esch-Belval, Luxembourg), Business Application deployment projects, BCP and DRP implementation.

System Engineer

BIL (Bank)

May 2001 – Aug. 2002

Luxembourg, GDL

Activities: Microsoft servers implementation and administration (AD, Exchange, File, Print, Anti-Virus, Citrix), Application packages deployment, BCP & DRP implementation and support.

System Administrator

BIMEX

Jul. 1996 – Apr. 2001

Bockholtz, GDL

Activities: Microsoft servers implementation and administration (AD, File, Exchange, Print, Citrix), LAN and WAN implementation and administration.